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Webinar Series:

2026 UI and Code Updates

Jan 27, 2026

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Agenda:

- 2026 PFS Reimbursement and RVUs
- RPM - NEW CODES for 2026
  - 10 minute code, 2-15 measurement code
- APCM-BHI - New add-on Code for 2026
- UI Improvements
  - Time and Device Summaries
  - Audit Log Enhancements
  - Billing Setting Expansions
- Product Announcements and Updates

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ChronicCareIQ has completed its SOC 2® Type I examination!

We've also completed a HIPAA assessment with our auditor Aprio, further reinforcing our commitment to patient privacy and regulatory responsibility. These efforts demonstrate our commitment to building secure, reliable solutions for our customers.

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2026 Physician Fee Schedules and RVU's have been published!

See the CCIQ University Resources Tab

Search the PFS for your local HCPCS criteria and MAC Option

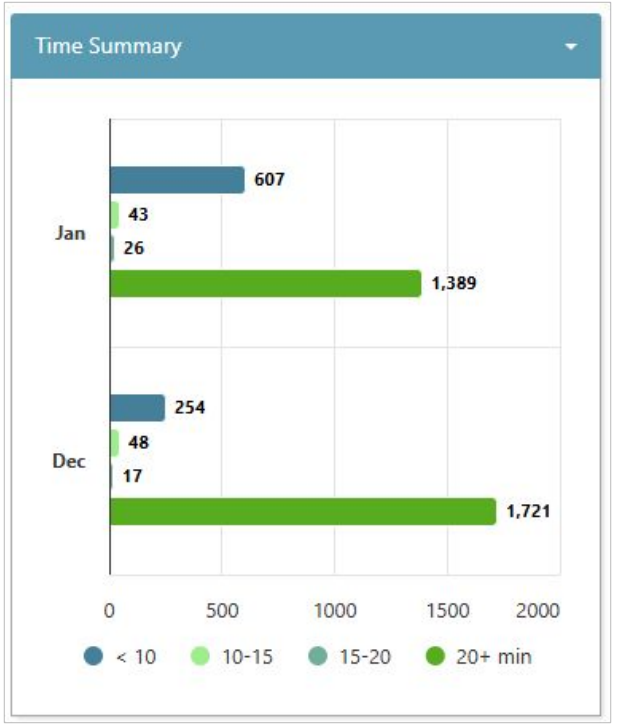
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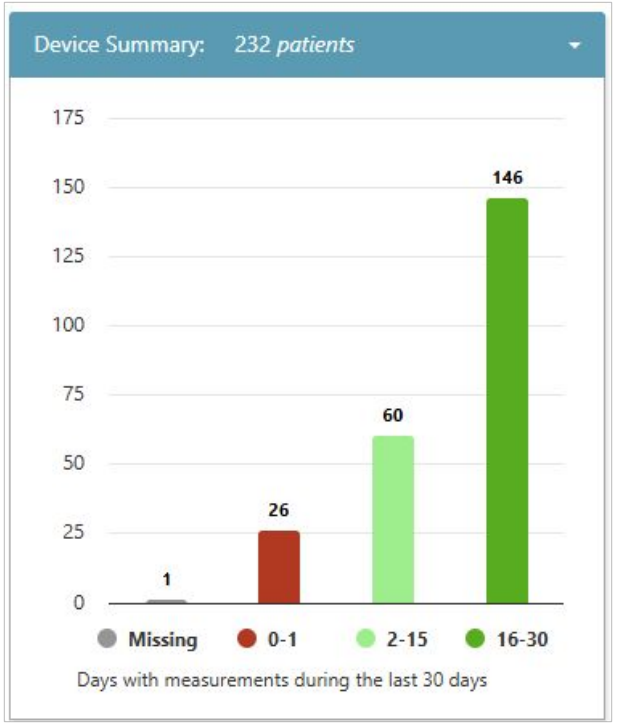
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User Interface Updates:

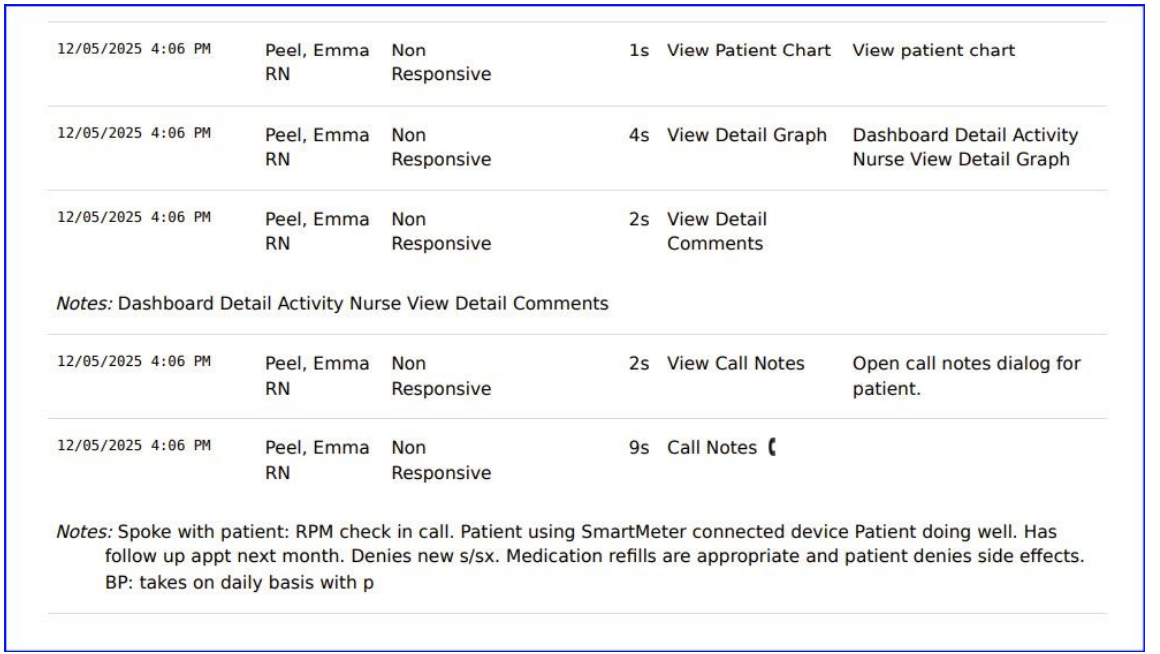
- Time and Device Summary Panels
- Audit Log Enhancements

UI Updates - Widget Improvements





Audit Log Enhancements



12/05/2025 4:06 PM	Peel, Emma RN	Non Responsive	1s	View Patient Chart	View patient chart
12/05/2025 4:06 PM	Peel, Emma RN	Non Responsive	4s	View Detail Graph	Dashboard Detail Activity Nurse View Detail Graph
12/05/2025 4:06 PM	Peel, Emma RN	Non Responsive	2s	View Detail Comments	

Notes: Dashboard Detail Activity Nurse View Detail Comments

12/05/2025 4:06 PM	Peel, Emma RN	Non Responsive	2s	View Call Notes	Open call notes dialog for patient.
12/05/2025 4:06 PM	Peel, Emma RN	Non Responsive	9s	Call Notes	

Notes: Spoke with patient: RPM check in call. Patient using SmartMeter connected device Patient doing well. Has follow up appt next month. Denies new s/sx. Medication refills are appropriate and patient denies side effects. BP: takes on daily basis with p

Enhancements to Audit Log increase:

- Notes visibility
- Increased action tracking
- Robustness of compliance
- Allow users more insight into care management activities

Will display on audit log downloads

Demo In Product

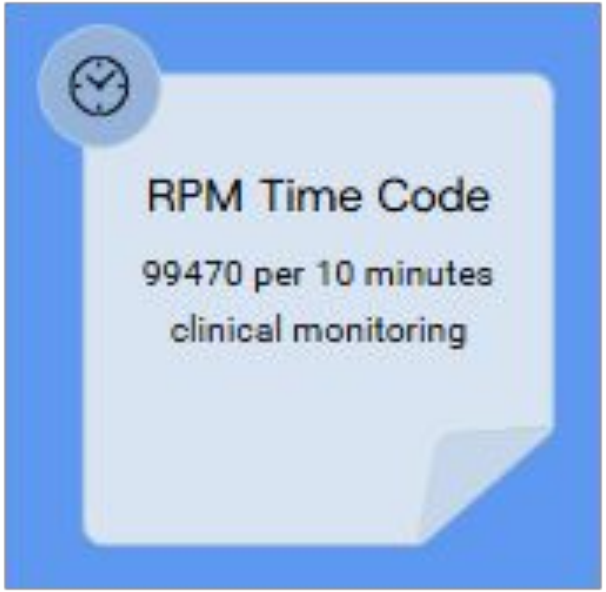
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RPM New Codes:

- RPM Intro (10 min) and 2-15 Readings

RPM 10 min Intro Code: 99470



CPT code 99470 describes RPM treatment management services for:

- First 10 minutes in a calendar month,
- For staff/physician/other QHCP time,
- Requiring at least one interactive communication with the patient/caregiver

RPM Device Code 2-15 measurements - 99445

CPT code 99445 describes RPM device services for:

- 2 to 15 days of readings per 30 day rolling window,
- Must be connected device
- Must be practice dispensed device

Demo In Product



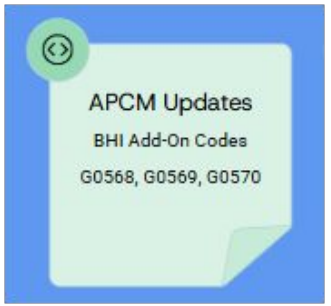
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APCM-BHI Add-On:

- New Codes - G0568, G0569, G0570

ACPM-BHI add on Codes



Demo In Product

G0568 - *Initial APCM BHI*	Initial psychiatric collaborative care management, in the first calendar month of behavioral health care manager activities
G0569 - *Subsequent APCM BHI*	Subsequent psychiatric collaborative care management, in a subsequent month of behavioral health care manager activities
G0570 - *APCM BHI Care Management*	Care management services for behavioral health conditions, directed by a physician or other qualified healthcare professional, per calendar month

All Add-Ons are dependent on a base APCM code dropping in the same month

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Product Announcements:

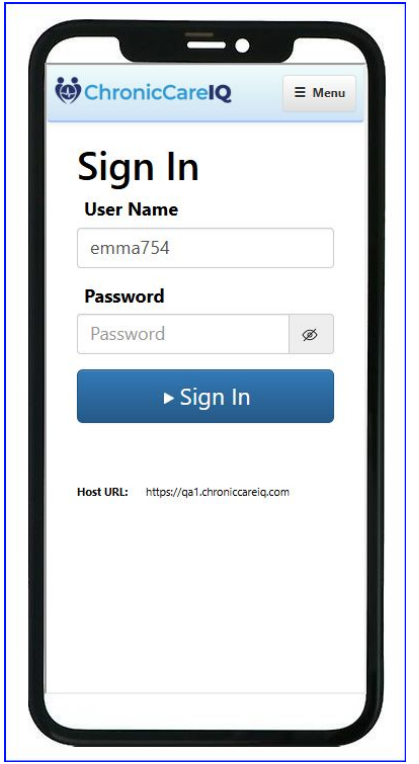
- CCIQ Patient App Supports RTM
- Integration Updates
- Athena Care Plan Sync from CCIQ
- Blood Pressure Analysis Options:
  - Average, Standard Deviation & Z-Score

CCIQ Mobile App: RTM Device Supported

EXCITING RTM NEWS!

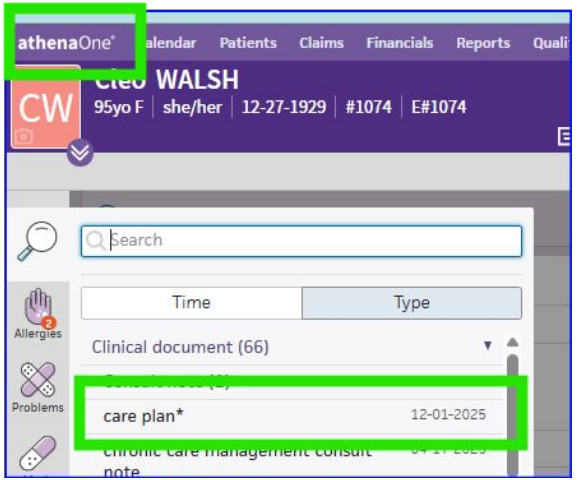
In Q4 2025, ChronicCareIQ completed a third party, independent evaluation of our CCIQ Mobile Patient App:

- RTM compliant software platform designed to meet CMS RTM billing and documentation requirements.
- The CCIQ mobile app product is a low risk medical device and digital health application
- Data collected from the CCIQ mobile app aligns with objective non-physiologic patient device-generated guidelines



Integration Updates / Announcements

- **athenaONE UPDATE!** - Care Plans flow from CCIQ to Athena when built in CCIQ



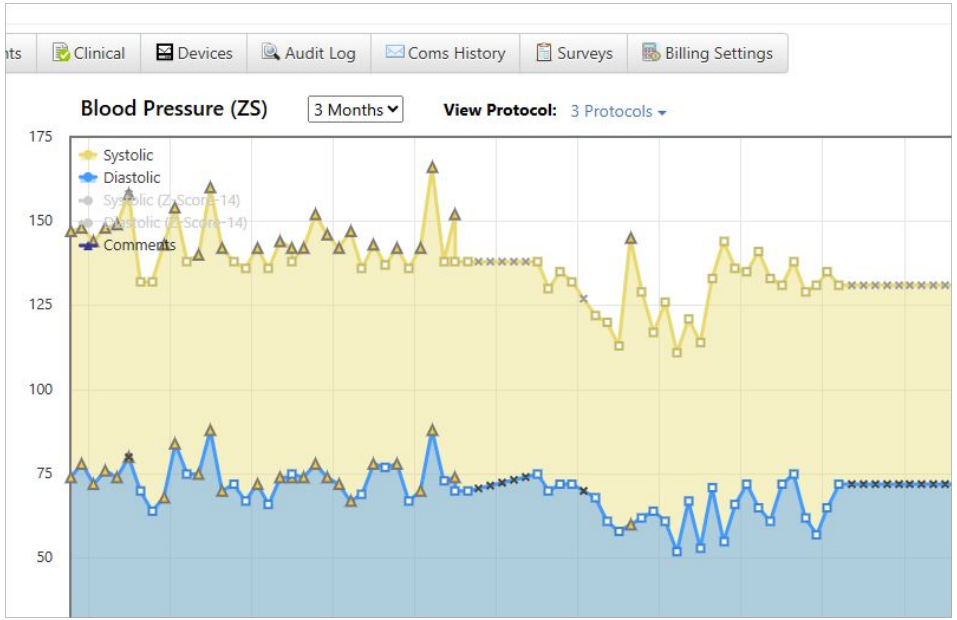
- **Epic FHIR** - Beta Testing is OPEN
- **NextGen Office** - Beta Testing is OPEN

- Next Upcoming Focus Areas:
  - **Impilo Devices**
  - **Elation**

Blood Pressure: Average and Standard Deviation

CCIQ now offers the ability to add “mean (average)” or “Standard Deviation” or “Z-Score” as a derived measurement for BP

These options allow for additional data analysis outside of previous median tracking.



2026 PFS Code Updates for Remote Care Programs

Stay ahead of the curve with critical coding changes affecting RPM, RTM, APCM, and FQHC/RHC billing. These updates introduce new device monitoring codes, behavioral health integration add-ons, and time-based billing adjustments that impact your revenue cycle starting in 2026.



Action Required: Update your billing systems, train staff on new CPT codes, and verify payer policies for these 2026 changes to ensure clean claims submission and optimal reimbursement.

Thank You!

CONTACT US

If you need product support or help with your account, please contact support

· Email at support@chroniccareiq.com

· Call at (855) 999-8089 option 3