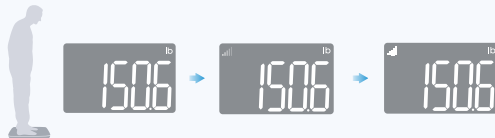


Device Overview

Proper Testing Protocol

1. Place scale on ground and step on within 10 seconds to take a weight measurement.
2. Stand still, barefooted and will both feet on scale, until weight displays and blinks twice.
3. Scale automatically connects to cellular network and transmits weight reading.
4. Patient can step off scale after seeing a weight measurement on the display, there is no need to remain on the scale during transmission.



Reading Considerations

- Place scale on flat, hard, level surface.
- Start measurement in the same time slot and on same scale.
- Do NOT use scale on a slippery or wet surface.
- iScale: Suitable for weights **up to 440 lbs** and for ages 10 and up.
- iScale Plus: Suitable for weights **up to 551 lbs** and for ages 10 and up.
- Measurement can be inaccurate +/- 5lbs if the scale has been moved within an hour prior to reading.

Select Measurement Unit

The unit switch button is on the back of the scale, directly behind the front display. The default measurement is "lb." Press the button to choose either "lb.", "kg", or "stone".



Troubleshooting

For All Issues: Check Battery strength indicator on display screen and replace batteries if low.



Screen Symbol	Reason	Solution
	Data transmission, hardware, or connection error (E 1-6 can appear on screen)	Check battery strength. Move scale to another area, preferably closer to a window, retake weight measurement
	No signal	Check battery strength. Move scale to a strong signal place
① No display on screen when device is powered on ② Device powers off quickly	Worn or dead batteries	Replace all four batteries (use batteries authorized for replacement)



Device #: **SMiS1.5-12C**

[iScale Product Video](#)



Device #: **SMiS-12C**

[iScale Plus Product Video](#)